Service Pack 1: New Features and Additions
Adobe Connect 8 Service Pack 1 is the largest, most extensive service pack for Adobe Connect that Adobe has released to date. This document will go over the major improvements and additions that Service Pack 1 introduces.

Meeting Room Improvements
- A new layout bar that enables you to easily and quickly switch between layouts without having to use the drop-down menu. The layout bar can be docked to either side of the meeting, set to hide automatically or disabled.
- A persistent notification system that allows hosts and participants to access important events and be able to take action.
- A new Presenter Only Area (POA) that scales the meeting room to keep it visible, while still being able to use the POA.
- Presenters now have the option of placing a larger Q&A area in the Presenter Only Area for better question management.
- Hosts can grant enhanced participant rights specifically for the Whiteboard instead of having to grant rights to the entire Share pod.
- Overlay blending mode for text and icons give a better, more customized look and feel to the Meeting App bar and Pod title bars.
- Manage up to 200 users in up to 20 distinct breakout rooms. Note that not all audio conferencing providers can support this number of breakout rooms.
- Capability to share H.264-based videos in the Share pod. This includes videos with the extension MP4 and F4V in addition to the standard FLV extension which has always been supported.
- The ability to create a screen sharing “black list” which can prevent inadvertent sharing of data. This new functionally - similar to the existing “white list” - allows you to define a list of applications that cannot be shared with the meeting participants. Adobe Connect will hide these applications during desktop sharing and prevent them from being part of meeting recordings.

New Attendee Management Tools
- The Attendees pod now provides an easier way to identify the number of attendees for each of the various roles: hosts, presenters and participants. It also now automatically expands the applicable list when participants join the meeting.
- Meeting hosts can now easily merge a user and an unknown telephone dial-in in the Attendees list using drag and drop.
- New participant icons allow for easy identification of guests and those who joined using the Adobe Connect Mobile client.

Audio management:
- A newer, simplified audio conferencing set-up for better audio management in the meeting.
- Administrators can select the recording mode for the audio portion of the conference.

New offline recording features:
- Improved playback of recordings in offline mode. Audio and video in sync and playback is smooth.
- Reduced CPU utilization: Adobe Connect now consumes fewer hardware resources to convert recordings on Windows 7 and Vista.