This class meets with SPEA-V 435. In this course, students will learn about the three primary alternative dispute resolution processes (negotiation, mediation and arbitration) and several hybrid processes. Case process selection and dispute system design will also be introduced, along with discussion of the issues and concerns about ADR. The course materials will be presented through lectures, readings, role-plays, case studies, in-class exercises and videotapes on the subject.

The primary objectives of the course are: to familiarize students with basic conflict resolution, negotiation and mediation skills that they can use in their personal and professional lives; to become familiar with the various alternative dispute resolution processes and their uses; and to critically assess the implementation issues concerning the new field of Alternative Dispute Resolution.