

# OVERVIEW

## e-Business Process

**Barry  
Walsh**

**Dennis  
Reedy**

**e-Business Request**

**Initial Contact**

- Determine Needs
- Develop Initial Scope
- Identify Options

**e-Business  
Policy**

**Review Process  
Design**

- Cost Estimate
- Infrastructure
- Process Improvements

**Review Process  
Design**

- Settlement Options
- Fees
- Vendor Approval/Selection
- Business Plan
- Department Development

**Develop Proposal**

- Timeline
- Detailed Costs
- Operational Impact Analysis
- Detailed Design

**Review  
Proposal**

- Policy
- Tax
- Legal
- Security compliance

**Final Plan**

**Settlement**

- Banking
- Credit Card Process

**Project  
Implementation**

- Technical Infrastructure
- Process Implementation
- Testing
- Training

**Training**

- VeriSign
- Credit Card Processing

**Complete Project  
GO LIVE!**