Mobile Site Enhanced

Orbitz for Business (OFB) has expanded and improved its mobile site to include searching and booking travel on the go.

OVERVIEW

Our improved OFB mobile site is accessible through any web-enabled cell phone or wireless device at m.orbitzforbusiness.net. From here, you are now able to search and book new air, car and hotel trips as well as view all current and past itineraries and check flight status and airport conditions.

The new OFB mobile site has been optimized for the smaller screen sizes of most smartphones. This means you’ll have the familiar features available in an easy to use method.

When searching, all your company’s policy configurations are applied. This includes any company preferred and policy markings, negotiated rates, trip purpose questions, travel policy notifications and reference fields.

Your company messaging is displayed on the home page and across the search results and booking paths (if applicable).

When you access the orbitzforbusiness.net home page with a mobile device, our technology will auto-detect your mobile browser/device and redirect you to the mobile version. The new mobile site has a link to take you to the full site if you want to go there.

If you previously bookmarked www.orbitzforbusiness.net/mobile, it redirects to the new URL starting Wednesday, 3/30/2011.
Accessing OFB mobile

To access the OFB mobile site:

1. Navigate to m.orbitzforbusiness.net.
2. Enter your OFB login information.
3. Select the Remember my e-mail address when I return box. For security reasons, passwords are not stored.
4. Select Sign in.

Single Sign-On (SSO) Companies

If your company supports single sign-on and has enabled password logins, you can access our new mobile site. You will need to know your password. If you don’t know your OFB password, you can select the Forgot or don’t know password link to reset your password.
MOBILE HOME PAGE
After you log in, you can:
- Find flights
- Find hotels
- Find cars
- Access My Trips
- Find Flight Status and Airport Conditions
- Get Help/Contact Customer Service
You start any of these tasks with a single touch.

QUICK ACCESS TO THE OFB MOBILE SITE
For easy access to the OFB mobile site, you may want to bookmark it or add it as an icon on your home page.

iPhone access

Adding a bookmark on an iPhone

To bookmark the OFB mobile site on an iPhone or iTouch:
1. While on the login screen, tap your smartphone’s Go/Plus icon.
2. Tap Add Bookmark.
3. Enter the name for the bookmark.
   For example, OFB Mobile.
4. Tap Done to add the bookmark.
Adding an app icon on an iPhone

To add the OFB mobile site as an app icon on an iPhone or iTouch:

1. Tap your smartphone’s Go button.
2. Tap Add to Home.
3. Enter the name for the icon.
   For example, OFB Mobile.
4. Tap Add to create the home page icon.

Blackberry access

Adding a bookmark on a Blackberry phone

To bookmark the OFB mobile site on a Blackberry:

1. Open the browser.
2. Press the Blackberry (the one with spots) button.
3. Select Bookmarks.
4. Select Add Bookmark.
5. Enter the name for the bookmark.
   For example, OFB Mobile.
6. Enter the URL for the mobile site: m.orbitzforbusiness.net/.
7. Select Add.
Android access

Adding a bookmark on an Android phone
To bookmark the OFB mobile site on an Android phone:

1. While on the login screen, select your smartphone’s **Menu** button or icon.
2. Tap **Add Bookmark**.
3. Enter the name for the bookmark.
   For example, OFB Mobile.
4. Tap **Next** to confirm the site location.
5. Tap **Done**.
6. Tap **Add** to add the bookmark.

Note: The steps may be slightly different on other Android devices. Consult the manufacturer’s instructions for specific steps.

Adding an app icon on an Android phone
To add the OFB mobile site as an app icon on an Android phone:

1. Select the **Customize** button or icon.
2. Tap **Add a Custom Icon**.
3. Enter the URL for the mobile site: m.orbitzforbusiness.net/.
4. Tap **Go**.
5. Tap **Add**.
6. Name the icon.
   For example, OFB Mobile.
7. Tap **Add** to create the home page icon.

Note: The steps may be slightly different on other Android devices. Consult the manufacturer’s instructions for specific steps.

Windows phone access

Adding a bookmark on a Windows phone
To bookmark the OFB mobile site on a Windows phone:

1. While on the login screen, tap your smartphone’s **Add favorite** icon (the star icon on the left).
2. Enter the name for the bookmark.
   For example, OFB Mobile.
3. Confirm or enter the site location (m.orbitzforbusiness.net/).
4. Tap **ok** to add the bookmark to your favorites list.
Adding the OFB Mobile site to the Start page on a Windows phone

To add the OFB mobile site as a site to the Windows Start page:

1. Navigate to m.orbitzforbusiness.net.
2. Tap the ... icon in the lower right.
3. Tap pin to start to add the site to your Start page.

FIND FLIGHTS

You can now use the OFB mobile site to search and book flights. You can search by price or by schedule. You can search one-way or round-trip flights.

Search page

![Search page image]

Search results page

![Search results page image]

Note: The calendar icon is unique to Apple and Android devices. If you use a different device, this icon won’t be present.

AIR PAGE FLOW

The Air booking path is optimized for mobile devices. You may notice that some sections have been moved from where they appear on the full OFB site so that your mobile experience is enhanced.

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This flow shows the pages you go through in the Air booking path:

1. **Search options**
   - Search by price round trip or one-way
   - Search by schedule round trip or one-way

2. **Book**

<table>
<thead>
<tr>
<th>Travel policy notification</th>
<th>Flight details</th>
<th>Who’s traveling</th>
<th>Traveler information</th>
<th>Complete booking</th>
<th>Confirmation</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>

Note: You can select a general seat assignment (for example, aisle or window seat) in the mobile site’s booking path. Seat maps on mobile are planned for future development.

**Search Results**

The OFB mobile site displays the search results with lowest priced flights on top. The matrix and sort tabs do not appear on the OFB mobile site. Instead, you can sort and filter your search results by selecting the **Refine your results** link. This link opens a new page with the options from the matrix and tabs.

You can:

- Show all results
- Sort by lowest price
- Sort by departure time
- Sort by shortest flight
- Filter by stops
- Filter by airlines
**FIND HOTELS**

You can now use the OFB mobile site to search and book hotels. You can search by airport/city, address or company location.

**Search page**

![Search page screenshot](image)

**Search results page**

![Search results screenshot](image)

The Hotel booking path is optimized for mobile devices. You may notice that some sections have been moved from where they appear on the full OFB site so that your mobile experience is enhanced.

This flow shows the pages you go through in the Hotel booking path:

1. Search options
   - Hotel Search by city, by address or by company location
### Refine Your Results

The OFB mobile site displays the search results either with preferred hotels or hotels with the best values on top. The map, sort tabs and change search options do not appear on the OFB mobile site. Instead, you can sort and filter your search results by selecting the **Refine your results** link. This link opens a new page with the options from the map, tabs and search options. You can:

- Show all results
- Sort by best values
- Sort by lowest price
- Sort by distance
- Select company location
- Specify a hotel name
- Select a hotel chain
- Select star rating
- Select area (includes neighborhood or point of interest options)
**FIND CARS**

You can now use the OFB mobile site to search and reserve rental cars. You can search by airport/city, address or company location.

**Search page**

**Search results page**

The Car booking path is optimized for mobile devices. You may notice that some sections have been moved from where they appear on the full OFB site so that your mobile experience is enhanced.

This flow shows the pages you go through in the Car booking path:

1. Search options
   
   Car Search by airport, by address, by city or by company location (with Pick Up and Drop Off at the same or different location)
2. Book

<table>
<thead>
<tr>
<th>Trip purpose</th>
<th>Select your car</th>
<th>Check car rental details</th>
<th>Driver preferences</th>
<th>Complete your booking</th>
<th>Confirmation</th>
</tr>
</thead>
</table>

**Refine your Results**

The OFB mobile site displays the search results either with the lowest rates on top. The matrix does not appear on the OFB mobile site. Instead, you can sort and filter your search results by selecting the *Refine your results* link. This link opens a new page with the options from the matrix.

You can:

- Select a car rental company
- Select a car type
MY TRIPS

Travelers can view their current, past and canceled trips through the OFB mobile site.

For current trips, you can cancel air, hotel and car reservations. You can also search and book additional travel, for example adding a hotel to a flight.

The My Trips page displays links for trips booked on OFB. For bookings made on Orbitz.com, go to m.orbitz.com.

You select the link for the name of the trip that you want to view. An itinerary page appears containing a summary of your trip. You can select the View full details link or the links for each part of your trip for even more information.

TRIPIT INTEGRATION

You can also add your itinerary to Triplt by selecting the Add to Triplt link.

Triplt creates a “trip portfolio” by aggregating travel data with the traveler’s booking information from any and all sources. Travelers can share the information with their Triplt social circles and join Triplt groups.
Synchronizing with Triplt on an iPhone

FLIGHT STATUS AND AIRPORT CONDITIONS

OFB travelers can view flight and airport information on their mobile device.

**Flight Status**

To view flight status:

1. Select the *Flight Status* button on the home page.
2. Select an airline.
3. Enter a flight number and date information.
4. Select *Check Flight Status*.

The flight status information is shown.

OFB shows these details:

- Flight status
- Gate number
- Departure and arrival location
- Scheduled day and time of departure and arrival
- Actual or estimated arrival time
AIRPORT CONDITIONS

To view flight status:

1. Select the Flight Status button on the home page.
2. Scroll down and select an airport.
   The quick view of the airport conditions appears.
3. Select a link on this page to drill down for detailed information.

Viewing airport conditions on an iPhone

Viewing airport conditions on an iPhone
GET HELP/CONTACT CUSTOMER SERVICE

You can get help or contact customer service by selecting the Help button on the home page or selecting the link on the bottom of any page.

You can select the domestic and international phone number or the e-mail address to connect to a customer service representative. If your company has company-specific numbers, these numbers appear on the OFB mobile site.

Note: There is no support for chat on the OFB mobile site.

Customer Support page on an iPhone

Welcome Widget Enterprises, Inc.

Customer Support

mobilecare@orbitzforbusiness.net

1-877-672-4891 (in US)

1-312-469-1955 (outside US)

See Full Site  Site Feedback  Sign out
FEEDBACK

Your comments about the mobile site are always welcome. You can leave your comments by selecting the Site Feedback link.

Please leave a comment below. For assistance with an existing reservation or to make a new reservation, please contact Customer Support instead.

Comment

Email Address (optional)

Submit

Need help? 1-877-672-4891

FULL OFB SITE

If you want to go to the full OFB site, you can select the See Full Site link. You will need to sign in again to access the site. This site is not optimized for a mobile device so you may need to resize and scroll around to see all of the pages.

LEGAL

Travelers can view terms of use and privacy information pertaining to the Orbitz Mobile Access site by selecting the Legal link on the home page.
FUTURE DEVELOPMENT

OFB is continually developing the mobile site to add functionality that is present on the full OFB site. The following functionality is not currently available on the mobile site:

- Travel Administrator functionality
- Travel Arranger functionality
- ETT (Electronic ticket tracking) reporting and redemption
- Multi-city air searches
- Multi-passenger air searches
- Southwest Airlines fare types
- Seat maps
- Upgrade requests
- Air exchanges or changes

You can go to the full web site either on your mobile device or computer to access this functionality.