EA travel assistance services include:

**Medical referrals and case reviews.** EA will help you find doctors, dentists and medical facilities. When you have a medical emergency, professional case managers, including doctors and nurses, review your case to make sure you’re getting the right care or decide if evacuation/repatriation is required. Repatriation means returning you to the country you live in.

**Medical evacuation/return home.** If a doctor chosen by EA decides that you should be taken to a different medical facility or to your place of residence for treatment, EA will find a way to take you there and pay for it up to the program limit of $250,000 per medical incident (all services combined).

**Traveling companion assistance.** If someone traveling with you cannot continue traveling because of your medical emergency, EA will find a way and pay up to $5,000 for his or her most direct route home on economy class airfare.

**Help with dependent children.** If you are traveling with a dependent under the age of 16 and he or she is left alone because you are in the hospital, EA will set up and pay for their economy class transportation home by the most direct route on economy class airfare, up to $5,000. EA will also set up and pay for a qualified escort to go with the child, if needed.

**Visit by family member/friend.** If you are traveling alone and will be in the hospital for seven straight days, EA will provide for and pay up to $5,000 for round trip economy class transportation for one member of your immediate family, or one friend, from his or her home, to the hospital. EA will also pay for up to five days at $150 per day of meals and lodging for the visiting family member or friend.

**Return of remains.** If you die while traveling, EA will arrange and pay up to $25,000 for any government approval, we will also pay for required documentation including 3 death certificates, arrangements, and a container to transport your body back to where you live.

**Medication and eyeglasses replacement.** EA will find a way to fill a prescription that has been lost, stolen or needs a refill, subject to local law, whenever possible. Prescription refill internationally now often requires a doctor visit to re-prescribe and, of course, there is a cost to the doctor visit. We can/will provide a medical referral upon request EA will also find a way to ship or replace eyeglasses. Optician visit is usually necessary. You must pay for the costs of shipping the prescription, refill, and eyeglasses.

**Emergency messages.** Emergency messages can be given to and gotten from friends, family members, and people you work with.

**Emergency travel arrangements.** EA can make new travel arrangements or change airline, hotel, and car rental reservations if there is an emergency or something else happens you don’t expect. You must pay for all tickets, hotel and rentals.

**Emergency cash.** EA will provide a cash advance of up to $500, if needed. You must pay it back and pay for any transfer or delivery fees. Before we can do so we must receive the respective funds either by wire or a credit card guarantee. We will also charge for fees as applicable.

**Legal help/bail.** EA will find an attorney and loan you money for the bail bond, if the law permits. You must back the bail bond fees and pay the attorney fees. You must pay it back and pay for any transfer or delivery fees. Before we can do so we must receive the respective funds either by wire or a credit card guarantee. We will also charge for fees as applicable.

**Interpretation/translation (helping you understand the local language).** EA will help with telephone interpretation in all major languages or will refer you to a service that interprets and translates things in writing.

**Finding lost items.** EA will help you find lost luggage, documents and personal items. We can provide the necessary information as to how to go about getting a replacement passport or visa. We will try to expedite the process of locating misplaced or lost luggage; you must initially file a lost luggage report with the airline.
Help before you travel. EA can give you detailed information before you travel on things like:
  - Visas
  - Passports, inoculations and immunization requirements
  - Cultural information
  - Weather conditions
  - Finding an embassy or consulate
  - Foreign exchange rates
  - Travel advisories (warnings)

SCHEDULE OF BENEFITS:

<table>
<thead>
<tr>
<th>ASSISTANCE SERVICES</th>
<th>MAXIMUM LIMITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Medical Evacuation</td>
<td>$250,000 CSL</td>
</tr>
<tr>
<td>Medical Repatriation</td>
<td>$250,000 CSL</td>
</tr>
<tr>
<td>Emergency Political/ Natural Disaster Evacuation</td>
<td>$100,000 CSL</td>
</tr>
<tr>
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<td>$25,000</td>
</tr>
<tr>
<td>Visit by Family Member or Friend</td>
<td>$5,000</td>
</tr>
<tr>
<td>Return of Dependent Children</td>
<td>$5,000</td>
</tr>
<tr>
<td>Return of Traveling Companion</td>
<td>$5,000</td>
</tr>
</tbody>
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U.S. and Canada: 866-295-4890
Other locations (call collect): 202-296-7482
or send an email to ops@europassistance-usa.com