Nyhart Mobile App Login Instructions

In the Google Play Store (Android) or the App Store (iPhone), search for the Nyhart Benefits App. Please see the App image below. Note: If only two Nyhart Apps appear, please select the green box in the upper right-hand corner for more results. The App will then appear in an extended list of search results.

Install the Nyhart Benefits Mobile App.

Open the App. Enter your user name and password. Your user name is your 10 Digit Employee ID number. Your password is your 10 Digit Employee ID number and the last four of your Social Security number together. Do not use any spaces or dashes. Password Example: 00012345671234

You will be prompted to change your password.

You are now able to access the Nyhart Mobile App!

The Nyhart Mobile App will allow you to: View Your Balances, View Account Activity, View Notifications, File TSB Claims, and Upload Pending Documentation.

Trouble-shooting

If you receive an error that your user name or password is incorrect, you will need to contact Nyhart Customer Service at flexplans@nyhart.com or 1-800-284-8412. We will email you a temporary password.

You will need to log onto the website at https://iutsb.nyhart.com/LoginHome.aspx. Note: You will use the same user name and password that you always use to log on to the site. You will not use the one that you used for the Mobile App.
Once you have logged on to the website, select **Your Balances**. From your home page, under the **Profile** tab at the top, select **Login Information**. This is the login information for the Mobile App, not the website.

Select the **Change your Password** link – This will change your password for the Mobile App only. You will still use the same login credentials that you have previously used for the website.

In the **Current Password** field, enter the temporary password that Nyhart emailed to you.

You will need to create a new password for the Mobile App. The password must: Have a minimum of 6 characters · Not be one of your last 3 passwords · Contain upper and lowercase letters · Contain at least one number.

After you have successfully changed your password, open the App up on your mobile device. You will be required to enter your user name and password. Your user name will continue to be your 10 Digit Employee ID number. Your password is the new password that you just created.

You are now able to access the Nyhart Mobile App!