Need Help or Have Questions?

- **Aetna Student Health Customer Service**
  - Phone: 800-239-9691
  - Web: www.aetnastudenthealth.com

- **IU Bloomington Campus Contact**
  - Phone: 812-856-4650
  - Address: Poplars E165
  - Email: studenhc@indiana.edu

To Submit Claims:

**Aetna Student Health**

P.O. Box 981106
El Paso, TX 79998
(877) 437-6512 or (617) 218-8400 (outside US)

**Web:**
www.aetnastudenthealth.com

**Phone:**
800-239-9691

**Address:**
Poplars E165
Email: studenhc@indiana.edu

**How do I Register for Aetna Navigator®?**

2. Click on “Find Your School” and enter 812849 as your Policy Number.
3. Click on Aetna Navigator and then the “Access Navigator” link.
4. Click on the “Register Now” link.
5. Select a user name, password and security phrase.

**Visit www.aetnastudenthealth.com to:**

- Register for Aetna Navigator®
- Find providers
- Enroll dependents
- View the latest benefit brochures
- Request Member ID Cards
- Check claim status and view explanation of benefits

**Indiana University International Student Health Insurance Plan Temporary ID Card**

This card is for identification only. It is not a guarantee of eligibility or benefits. **Before using, you must do the following:**

1. Fill in the “Student Name” with your full legal name.
2. Fill in your “ID Number”, which is 223 and your IU Student ID Number without the three zeroes.
   (Example: If your Student ID Number is 0000123456, your health ID Number would be 22300123456.)

**Student Health Insurance Plan**

**Indiana University International**

**Policy No:** 812849

**Student Name:**

**ID No:** 223 __________

**Effective Period:** 2011 - 2012

This temporary ID Card is for identification only. It is not a guarantee of benefits. Precertification required.